



**SURFACES**  
BY PACIFIC

**VIVA**<sup>TM</sup>  
*crafted for you*

## Care and Use



## **Care & Use**

*Congratulations on the purchase of your VIVA countertop. Maintaining VIVA is simple and easy.*

- For every day cleaning use a soft sponge or dishcloth with warm water.
- For stubborn or greasy clean-ups use a gentle liquid cleaner or ordinary dish washing detergent with warm water and a cleansing hand pad for light cleaning.
- Do NOT use cleansing pads that contain aluminium oxide (the same abrasive in sand paper) which may dull VIVA's finish.
- Use only non-abrasive powders to clean without affecting VIVA's finish.
- Do NOT allow VIVA to come in contact with drain cleaners, paint strippers or products containing Hydrofluoric acid, Methylene chloride, Trichloroethylene or any product with a very high or very low PH. These types of chemicals may etch or discolour the surface of VIVA.
- There is no need to seal your VIVA countertop. Sealers cannot penetrate VIVA and remain on the surface.
- VIVA is scorch resistant and under normal conditions is not affected. Always use a trivet or hot pad between VIVA and any heat generating device including but not limited to crock pots, deep fryers, hot pots and pans or electric skillets. Sudden or rapid change of temperature or sustained heating, especially near edges and cut outs, may create enough thermal expansion energy to cause your countertop to crack. Damage caused by thermal expansion is not covered under the warranty.

*Please visit our website at **[www.surfacesbypacific.com](http://www.surfacesbypacific.com)** for additional info.*

*This Warranty and the Care & Use Instructions can also be accessed online at:  
**<https://www.surfacesbypacific.com/customer-care/warranty/>***

